

Netsuite Integration Product Documentation

Netsuite Overview: Oracle Netsuite provides an all-in-one ERP platform with CRM and Accounting capabilities. Netsuite's Accounting and Financials module allows for invoicing, P/L, GL and financial reporting capabilities. Integration with Avionte requires customers to have Netsuite as their accounting and financials platform.

User Persona: Avionte integration with Netsuite is suitable for customers who choose not to Payroll In-house or currently use 3rd party PEO / Payroll providers to run payroll. Integration can also be useful for customers who currently are on Netsuite and choose not to take advantage of the full BOLD Front office AND Back office functionality. Typical customer verticals best suited for are the IT / Professional segments. Avionte Integration allows customers to use Avionte BOLD Timekeeping, run Payroll via 3rd party, and invoice their clients for Perm Placements & Contractor billables.

Typical Users Types to use integration:

- Backoffice (AR / AP / Controller)
- CFO
- Operations Managers
- Payroll Admins

Integration Overview: Avionte Integrates with Netsuite via their SOAP API specifications. The following items are contained in the integration:

1. User Authentication
2. Syncing
 - a. Avionte Division → Netsuite Classes
 - b. Avionte Regions → Netsuite Locations
 - c. Avionte Office → Netsuite Departments
 - d. Avionte Tax Type → Netsuite Items
 - e. Avionte Billing Terms → Netsuite Terms
 - f. Avionte Company Profile → Netsuite Customer
3. Invoice Creation
 - a. Avionte Perm Placement
 - b. Avionte Contractor weekly Timesheets
4. Custom JSON ***
 - a. Custom JSON attributes is designed for customers that have customized Netsuite and would like additional datapoints.
 - b. These data points are sent via a JSON, Netsuite Developers can use those data points for customer custom requests.

Required Permissions: Users that will Sync and create Invoices, need to have Finance Admin access in BOLD.

Setup & Authentication (One time Setup)

1) System Permissions:

a. Avionte Bold

- i. This is an Avionte Marketplace Integration, System Feature permission not needed.

b. Netsuite

- i. Have Customer/Netsuite Admin user create new Integration in Netsuite via *Setup* → *Integration Management* → *Manage Integrations* → *New* Matching the below configurations

The screenshot shows the 'Integration' configuration page in the Netsuite Setup Manager. The left sidebar contains 'SETUP TASKS' (Company, Accounting, Sales, Marketing, Site Builder, Import/Export, Users/Roles, Integration) and 'INTEGRATION MANAGEMENT' (SOAP Web Services Preferences, SOAP Web Services Process Status, SOAP Web Services Usage Log, **Manage Integrations**, Integration Governance). The main area is titled 'Integration' and includes fields for NAME (Avionte), STATE (Enabled), DESCRIPTION (Integration with Avionte for Invoicing), and CONCURRENCY LIMIT (4). Below these are tabs for 'Authentication' and 'Execution Log'. The 'Authentication' tab is active, showing 'Token-based Authentication' (checked), 'TBA: AUTHORIZATION FLOW' (checked), and 'OAUTH 2.0' (checked). The 'OAUTH 2.0' section includes 'AUTHORIZATION CODE GRANT' (checked), 'SCOPE' (RESTLETS, REST WEB SERVICES), and 'APPLICATION LOGO', 'APPLICATION TERMS OF USE', and 'APPLICATION PRIVACY POLICY' (all with '<Type then tab>' placeholders). The 'User Credentials' section is unchecked. 'Save', 'Cancel', and 'Reset' buttons are at the bottom.

- ii. Once Integration is created go back to *Setup* → *Integration Management* → *Manage Integrations* and take note of the **Application ID** it will be needed at a later step.

The screenshot shows the 'Integrations' list page in the Netsuite Setup Manager. The left sidebar is identical to the previous screenshot. The main area is titled 'Integrations' and includes 'New' and 'Refresh' buttons. Below these is a table with columns: INTERNAL ID, NAME, APPLICATION ID, STATE, and CREATED ON. The table contains three rows: '-2 Default Web Services Integrations' (Enabled), '2 SuiteCloud Development Integration' (Enabled, 2019-11-25 13:01:15), and '102 avonte' (Enabled, 2020-09-02 11:31:38). The 'APPLICATION ID' for the 'avonte' integration is highlighted in yellow: '00BA0446-6F45-4B92-9CAA-364BEA4D323F'. A 'SHOW INACTIVES' checkbox is also present.

INTERNAL ID	NAME	APPLICATION ID	STATE	CREATED ON
-2	Default Web Services Integrations		Enabled	
2	SuiteCloud Development Integration		Enabled	2019-11-25 13:01:15
102	avonte	00BA0446-6F45-4B92-9CAA-364BEA4D323F	Enabled	2020-09-02 11:31:38

2) User Permissions / Setup:

a. Avionte BOLD

- i. Enable Finance Admin via *User Accounts → User Access → Management → Finance Admin*
- ii. Ensure Backoffice features are enabled via *User Accounts → User Access → Back Office → Timesheets, Timesheet Approver Back Office Manager*

b. Netsuite (*Please note these requirements should be given to Customer & Netsuite for Setup)

- i. Netsuite username and Password needed (Netsuite user needs to belong to a User Role other than ADMINISTRATOR)
- ii. Create / Update Netsuite User role (Netsuite should already have created a role for Billing / Accounting). **You will need the User Role's Internal ID** for a later step.
- iii. Disable Two Factor authentication on User Role / User
- iv. Netsuite *Setup → User Role → Permissions → Setup* need to have the following access at minimum (designated by red dot)

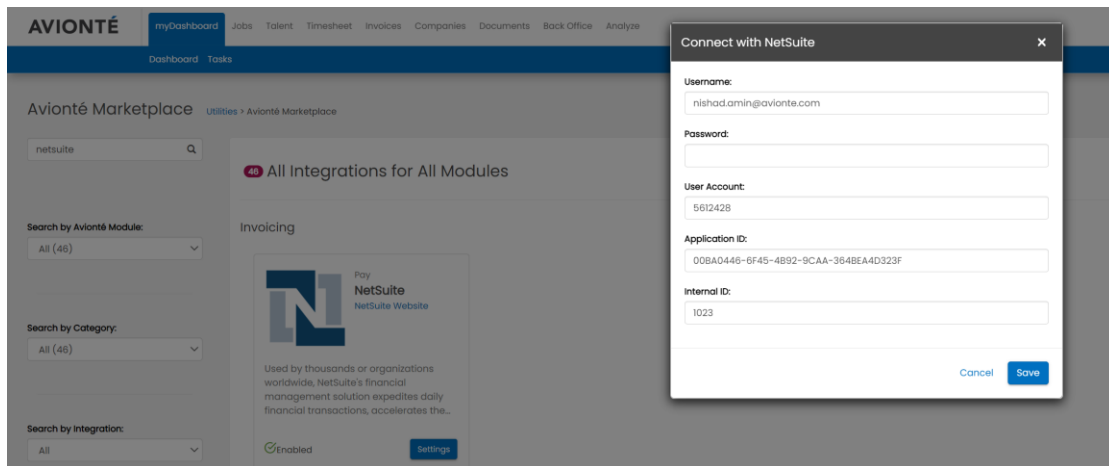
Permissions	Restrictions	Forms	Searches	Users	Preferences	Dashboard	Translation	History
Transactions •	Reports •	Lists •	Setup •	Custom Record •				
PERMISSION	LEVEL							
Accounting Lists	.							Full
Accounting Management	.							Full
Accounting Preferences	.							Full
Custom Record Types	.							View
Manage Accounting Periods	.							View
Mobile Device Access								Full
Other Lists	.							Full
SOAP Web Services	.							Full
SuiteScript	.							Full
Workflow	.							Full

- v. Netsuite *Setup → User Role → Permissions → Lists* need to have the following access at a minimum (designated by red dot)

Transactions •	Reports •	Lists •	Setup •	Custom Record •	
PERMISSION	LEVEL				
Accounts	.				Full
Accounts Receivable Register					Edit
Calendar					Full
Classes	.				View
Competitors					Edit
Contacts					Full
Custom Record Entries	.				View
Customer Profile					Full
Customers	.				Full
Departments	.				Full
Documents and Files	.				Full
Email Template	.				Edit
Employee Record	.				Full
Employees	.				Full
Events	.				Full
Export Lists					Create
Financial History					View
Items	.				Full
Locations	.				Full
Memorized Transactions					Edit
Notes Tab					View
Perform Search	.				Full
Phone Calls					Full
Record Custom Field	.				Full
Resource					Create
Subsidiaries	.				Full
Tasks	.				Full
Tax Records					View
Template Categories					Full
Track Messages					Edit
Unbilled Receivable Registers					Edit
Units					Edit
Work Calendar					View

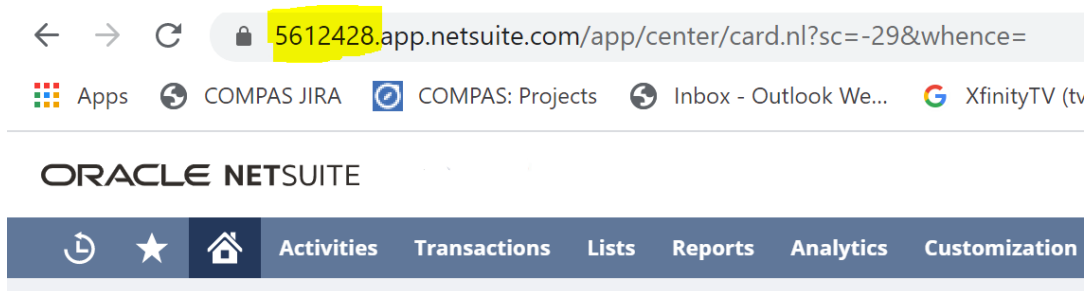
3) Authentication: (Some Items referenced in Section 2 will be needed below)

- a. In Avionte, for all users that will be using the integration, navigate to *Avionte Marketplace* → *Netsuite* (search bar) → *Settings*

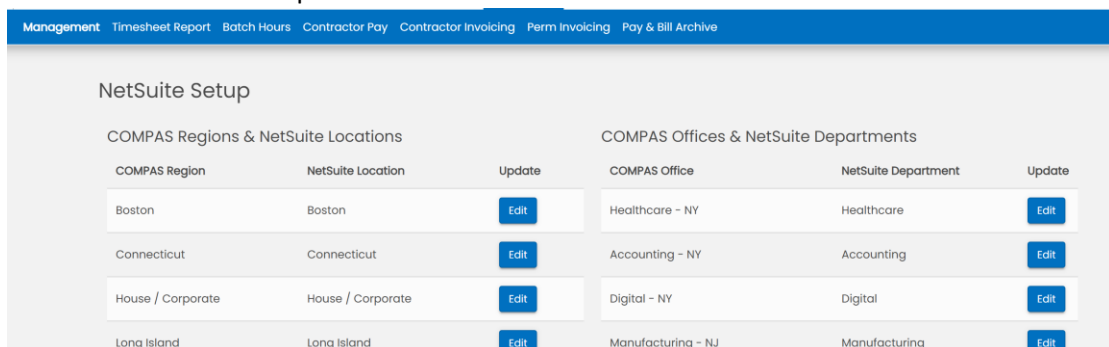


b. Definition of inputs

- i. **Username** = Netsuite User email used to log in, tied to the User Role (2.b.iii)
- ii. **Password** = Netsuite Password used to log in, tied to the User Role (2.b.iii) AND for the user email above.
- iii. **User Account** = Netsuite Customer account #. This can be obtained from Netsuite OR from their Netsuite URL



- iv. **Application ID** = Netsuite Avionte Application ID. (1.b.ii)
 - v. **Internal ID** = User Role Internal ID tied to the user logging in. (2.b.ii)
- c. For each user, fill in the above fields and click save. (**Please note there is no user notification that the login was successful**)
 - i. To test if authentication / login was successful, in Avionte, navigate to *Back Office* → *Management* → *Netsuite* (in search bar) → *click through*
 1. If the page loads then authentication was successful with Netsuite, please note that this could take up to 60 sec to load. See below for successful load.



- ii. If page continues to spool, then either User Role permissions aren't set correctly, or Username and password are in correct. Have technical support search the error log for "Netsuite", error output should clearly state the cause.

Syncing (Implementation)

This section will cover suggestions for implementation. Traditionally, customers on or moving to Netsuite will most likely partner with Netsuite to convert their historical accounting and financials into their Netsuite instance. This will include their Classes, Departments, Locations, Terms, Open Invoices, Customers, and GL. Please note, that this will be a onetime setup, and maintenance as they add new items throughout the customers Lifecycle. Customers can utilize Netsuite PM team to facilitate any Netsuite configuration changes that need to be made.

- 4) **Revenue Classification Syncing:** Navigate to *Back Office* → *Management* → *Netsuite* (in search bar) → *click through*
- a. Avionte Regions to Netsuite Locations
 - i. For each row, click *Edit* to enable a dropdown in the second column. Map each Avionte Region to corresponding Netsuite Location and hit *Save*. Please note that the naming conventions might be different.

COMPAS Regions & NetSuite Locations

COMPAS Region	NetSuite Location	Update
Boston	Boston	Cancel Save
Connecticut	Connecticut	Edit

- b. Avionte Offices to Netsuite Departments
 - i. For each row, click *Edit* to enable a dropdown in the second column. Map each Avionte Office to corresponding Netsuite Department and hit *Save*. Please note that the naming conventions might be different.

COMPAS Offices & NetSuite Departments

COMPAS Office	NetSuite Department	Update
Healthcare - NY	Healthcare	Edit
Accounting - NY	Accounting	Edit

- c. Avionte Job Types to Netsuite Items
 - i. For each row, click *Edit* to enable a dropdown in the second column. Map each Avionte Job Type to corresponding Netsuite Item and hit *Save*. Please note that the naming conventions might be different.

COMPAS Job Types & NetSuite Items

Job Type	NetSuite Item	Update
Staff Services - W2	Temporary Revenue	Edit
Staff Services - 1099	Contract Revenue	Edit

- ii. Staff Services = Regular W-2 / 1099 / C2C placement classifications
- iii. Payroll Services = EOR or [Employer of Record](#) W-2 / 1099 / C2C placement classifications.
- d. Avionte Division to Netsuite Classes
 - i. For each row, click *Edit* to enable a dropdown in the second column. Map each Avionte Division to corresponding Netsuite Class and hit *Save*. Please note that the naming conventions might be different.

COMPAS Divisions and NetSuite Classes

COMPAS Division	NetSuite Class	Update
	Staffing	Edit

- e. Avionte Billing Terms to Netsuite Terms
 - i. For each row, click *Edit* to enable a dropdown in the second column. Map each Avionte Billing Terms to corresponding Netsuite Terms and hit *Save*. Please note that the naming conventions might be different.

Billing Terms

COMPAS Term	NetSuite Term	Update
Due on Receipt	Due Upon receipt	Edit
Net 10 days	Net 10	Edit

- ii. Please note, that the billing terms in Avionte are fixed, Netsuite as the ability to add custom billing terms. For scenarios that a corresponding Billing Term **does not** exist, inform customer to map Avionte Billing terms that they do not use to Netsuite Term.
- f. Avionte Companies to Netsuite Customers
 - i. Netsuite includes a CRM similar to Avionte. In order for Netsuite to classify revenue against a customer, invoices need to be created under the customer. Avionte provides the ability to sync Company profiles to Netsuite.
 - ii. To prep what customers needed to be Synced, it is suggested that the Active Consultant Report be run to get list of active billable Customers.

- iii. Navigate to *Analyze* → *Active Consultant Report* → *Filter Pane* → *Select at minimum upcoming 2 months* This is to ensure that all customers with upcoming invoices are in the report.
 1. Ensure *Company* and *Company ID* columns are selected from the column selector. Export report to excel and extract unique Company and Company ID into a separate sheet. This is the list of customers that need to be manually synced.
 2. Alternative method is to follow the next steps directly from the Active Consultant Report using the Company hyperlink. This might be a faster method.
- iv. The following process needs to be completed for each unique *Company* in the report.
 1. Navigate to *Company* profile in Avionte from list or report directly.

Active Consultant Report							
Requisition ID	Requisition	Job Title	Applicant	Company	Start Date	End Date	
2204766	LB368941114	Assistant Program S...	Christina Huerta	1199 SEIU	Jan 1, 2021	Jul 31, 2021	
13951741	LL599183120	Year End Help	Karen McGinnis	1933 Management	Jan 22, 2021	May 31, 2021	
13667431	MS7456315	Project Manager	Irina Makarova	360i/Dentsu Aegis Network	Jan 6, 2021	Mar 30, 2021	

2. From the *Company* Profile, in the left hand pane, scroll down to *Operational Information* → *Edit* → *Netsuite Sync* → *Edit Sync*

Operational Information

Representatives:

Add Reps by Name

Home Office:

Company Status:

Client Number:

Workers Comp Codes:

VMS Fee %:

Contract Markup %:

Permanent Markup %:

Billing Terms:

Consolidate Invoices:

Time Capture Method:

Rate Type:

Default Billing Cycle:

Default Overtime Rule:

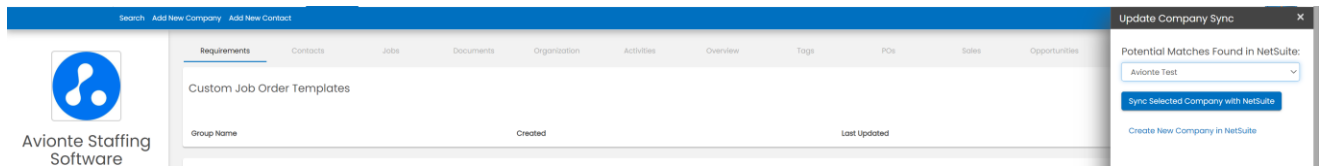
NetSuite Sync:

Edit Sync

Companies not synced to Netsuite will show the following.

-  Time Capture: Timesheet
-  Hourly Rate
-  Weekly Bill Cycle
-  Not Synced with NetSuite

- After clicking *Edit Sync*, a new panel will open to the right. By Default, the integration will do a search to return **ALL LIKE** *Customer* names from Netsuite. Use the drop down selection to pick the correct **matching** *Customer* in Netsuite and select *Sync Selected Company with Netsuite*



- If like *Customer* in Netsuite **does** exist and is **not** found in the drop down, it is likely that the names are different in both systems. To sync, do either of the following:
 - Change the name of the *Company* in Avionte to match Netsuite → *Save Profile* → *Refresh Page* → redo step 4.f.iv.3
 - Change the name of the *Customer* in Netsuite to match Avionte → *Save Customer* → redo step redo step 4.f.iv.3
- If *Customer* is **new** to Netsuite select *Create New Company in Netsuite* from the panel. By Default, information from the *Company* profile will prepopulate, update necessary fields and click *Create Company in Netsuite* Please note, it is recommended to always fill in the *Country* field, as might be a required field in the Netsuite Configuration.

Company Subsidiary in Netsuite will default to the Parent Netsuite subsidiary, only change from the default if the Netsuite configuration requires it.

***If panel spools after submitting, most likely the Netsuite user does not have the proper permissions to Create / Edit Customers in Netsuite**

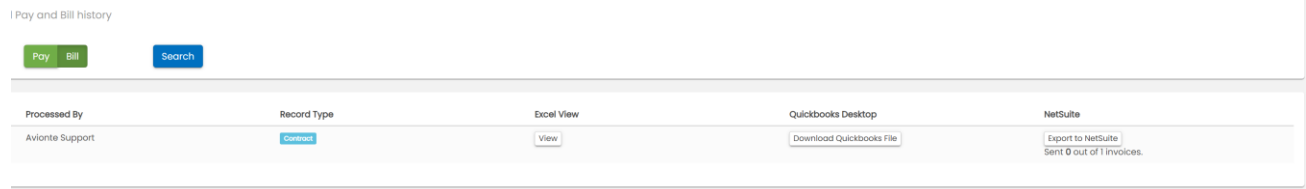
- Repeat above steps, until all *Company*'s on the list have been synced. As an ongoing process, as new *Company*'s get added to Avionte **and** might be billable, proactively sync using the steps above to avoid interruptions during invoicing.
- 5) **Invoicing:** Section requires strong understanding of the following and are prerequisites.

Creating [Billing Contacts](#) and assigning them to Orders such that [Consolidated Invoices](#) are set up properly for Companies/Orders that require them, and entering placements w/ [Commissions](#).

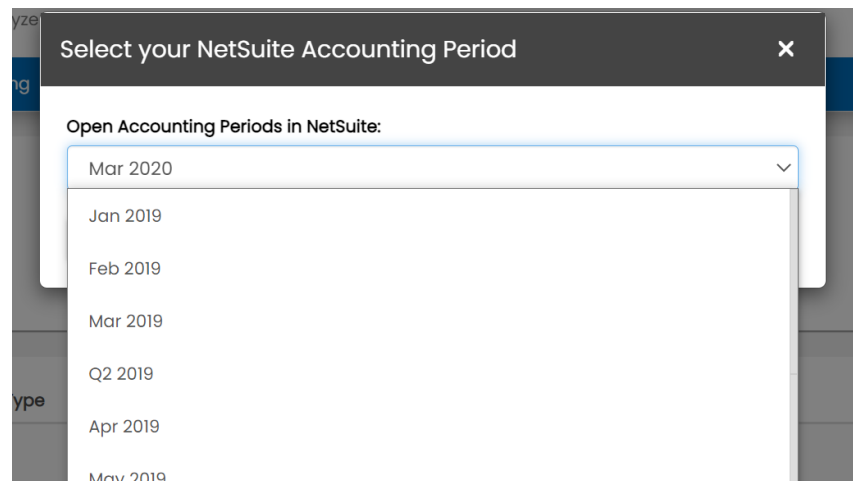
Entering [Timesheets and Batch hours](#), [Timesheet Approval](#), [Payroll Process / Contractor Pay](#), [Contractor Invoicing Process](#), [Perm Invoicing Process](#), and [Pay & Bill Archive](#).

a. **Contractor Invoicing:**

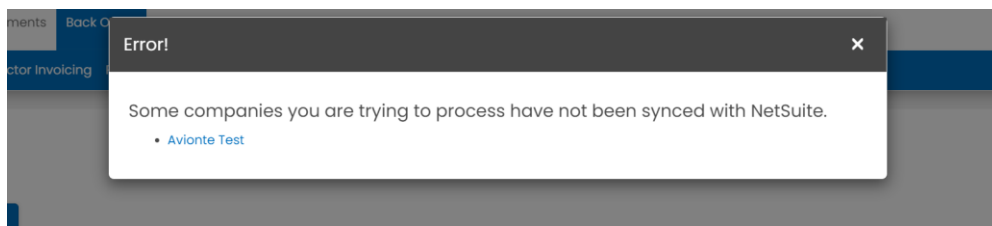
- i. After processing timesheets for [Invoice Batches](#), navigate to [Pay & Bill Archive](#). *Export To Netsuite* will need to be processed for each batch processed for invoicing.



You will be prompted to select the appropriate *Netsuite Accounting Period* associated with the invoice batch and click *Export to Netsuite*. It is important to note, that a strong [Payroll Process / Contractor Pay](#) workflow.

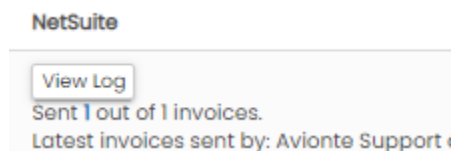


- ii. If a *Company* has **not** been synced to Netsuite from the corresponding invoice batch, you will be prompted with an error and an opportunity to click into the *Company* profile *Edit Sync*.



After syncing remaining *Company*'s to Netsuite, redo steps 5.a.ii

- iii. Successful Invoice sync will give the following prompt, and the ability to view the log. If for any reason, there is an interruption (internet connection/system availability) or error mid batch, you will be able to re-sync the remaining invoices.



iv. Netsuite Invoice Example & Field mappings

Invoice **INV26023** **Avionte Test** **OPEN**

Edt **Back** **Accept Payment** **Credit** **Renew** **Email With TS** **Actions**

Primary Information

INVOICE # INV26023	SUBSIDIARY	CURRENCY USD	DUE DATE 3/20/2021
DATE 3/23/2020	PO #	EXCHANGE RATE 1.00	POSTING PERIOD Mar 2020
CUSTOMER Avionte Test			SALES REP

COMMISSION APPROVAL

TERMS
Net 30

Summary

SUBTOTAL	445.24
TAX TOTAL	0.00
TOTAL	445.24
BALANCE DUE	445.24

Classification

BURDEN %
27.5%

JOB SITE

COST ADJUSTMENT

SOURCE
Web Services

Items

Items 445.24

ITEM	EMPLOYEE NAME	DESCRIPTION	CLASS	WEEK END	LOCATION	DEPARTMENT	RATE	HOURS	AMOUNT	TAX CODE	TAX RATE	GROSS PROFIT	FIRST TIME PLACEMENT	PERM PLACEMENT	MARKUP %	VENDOR MANAGEMENT FEE	BURDEN AMOUNT	SIGNING BONUS	SIGNING BONUS AMOUNT	OTHER COSTS	SALES REP 1	SALES REP 1 PERCENTAGE	SALES REP 1 LOCATION	SALES REP 1 DEPARTMENT
Temporary Revenue	David (Avionte) Webb	David (Avionte) Webb 3/16/2020 - 3/22/2020	Staffing		New York	Real Estate	25.37	18	456.66	-Not Taxable-		9.19			33.5263%	11.4165	94.05		7500	0	House Human Resources	0.0%	Connecticut	Human Resources
Temporary Revenue		David (Avionte) Webb - VMS Fee	Staffing		New York	Real Estate	-11.4765	1	-11.42	-Not Taxable-		-11.42					0							

Billing

Billing Address

BILL TO
Avionte Test
ATTN: David Webb
500 East 14th Street 406
Minneapolis Minnesota 55404
United States Map

Activities ()

Files (1)

ATTACH EXISTING FILES

Attach **New File**

ATTACHED FILES	FOLDER	SIZE (KB)
David (Avionte)_Webb_9256.pdf	Attachments Received	28

- Netsuite Customer = Avionte Company Name
- Date = Timesheet Batch Week Ending
- Due Date = Invoice Create Date + Avionte Billing Term (Order)
- Terms = Avionte Billing Term (Order)
- Item = Avionte Job Type (Initial Mapping)
- Description = Avionte Consultant Name + "|" + timesheet week start – week end
- Class = Avionte Division (initial Mapping) → Based off of Job Office/Branch
- Location = Avionte Region (initial Mapping) → Based off of Job Office/Branch
- Department = Avionte Office (initial Mapping) → Based off of Job Office/Branch

Job ID: NS78499421230

Job Owners: Nishad Amin

Job Branch: (ABC-Permanent) Boston

Sales Rep: Adder Grup

- Rate = Avionte Assignment Pay Rate
- Hours = Avionte Timesheet Hours
- Amount = Avionte Pay Rate * Avionte Timesheet Hours
- Billing Address = Avionte Order Billing address

Client Profile			
Client Name:	David Webb	Billing:	David Webb
Address:	500 East 14th Street Minneapolis MN 55404 United States of America 4157704232	Address:	500 East 14th Street 409 Minneapolis Minnesota 55404 4157704232
Phone:		Phone:	
Email:	pine@fakeart.com	Email:	pine@fakeart.com
		Division:	
		Department:	

n. Burden % = Avionte Assignment Burden %

Hired Details - David (Avionte) Webb - Exec Assistant			
New Audit Log		Contract Extensions / LifeCycle	
Hired Date:	Nov 14, 2019		
Start Date:	Nov 4, 2019	End Date:	Apr 30, 2020
End Reason:	None		
Mark-up Percentage:	33.53		
Bill Rate:	25.37	Pay Rate:	19
Employment Type:	Recruitment		
Burden %:	27.5	VMS Fee %:	2.5
Discounts:		Hourly Margin:	

o. Markup % = Avionte Assignment Markup %

p. Attached Files / Folder = Avionte Timesheet PDF / Default Netsuite Folder

6) Custom JSON ***

- Requires Avionte code changes to allow enable this per customer
- In Netsuite, a custom *Transaction Line Field* needs to be created to house the JSON.

Transaction Line Field			
Save	Cancel	Reset	Change ID
Apply to Forms			
Actions			
LABEL * Avionte Line Raw Data			
ID: custcol_avionte_line_raw_data			
INTERNAL ID: 385			
OWNER: [Dropdown]			
DESCRIPTION: [Text Area]			
TYPE: Text Area			
LIST/RECORD: [Dropdown]			
☒ STORE VALUE ☐ USE ENCRYPTED FORMAT			
☐ INACTIVE			
Applies To: Display Validation & Defaulting Sourcing & Filtering Access Translation History			
☐ EXPENSE ☐ PURCHASE ITEM ☒ SALE ITEM ☐ JOURNAL			
☐ ITEM FULFILLMENT ☐ PRINT ON STANDARD FORMS ☐ PRINT ON PICKING TICKET ☐ PRINT ON PICKING SLIP			
☐ VIEW FROM ORDER ONLY ☐ PRINT ON RETURN FORM ☐ STORE WITH ITEM GROUPS ☐ GROUP ON INVOICES ☐ APPLY TO KIT/ASSEMBLY COMPONENTS			
Save Cancel Reset Change ID Apply to Forms Actions			

c. Below are the fields/data points that are contained in the JSON

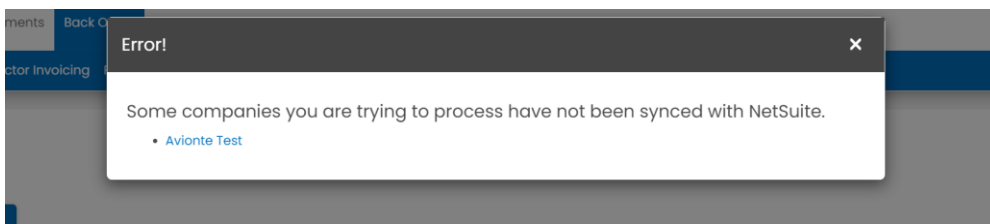
```
{
  "burden":27.5,
  "vms_fee":0.00000000,
  "markup":66.666666666666666666666666666670,
  "other_cost":0.0,
  "sign_on_bonus":0.0,
  "pay_rate":21.0,
  "employee_name":"Lam Hutton",
  "commissions":[
    {
      "commission_type":"AccountManager1",
      "user":126571,
      "percent":25.0000
    },
    {
      "commission_type":"SalesRep1",
      "user":126571,
      "percent":25.0000
    },
    {
      "commission_type":"Recruiter1",
      "user":129302,
      "percent":50.0000
    }
  ],
  "job_location":"NJ",
  "job_title":"Data Engineer",
  "placement_date": "12/30/2020"
}
```

d. These data points are the same for all transaction line items on an invoice

Troubleshooting / FAQ

Most silent errors can be found in the Avionte BOLD Error log, with the stack trace pointing to the issue.

- Back Office → Management → Netsuite Setup & Editing page keeps spooling. No error is thrown to the user.
 - Check the error log, stack trace will point to the root cause.
 - Validate Netsuite Username / Password correctly entered into Avionte
 - Validate Netsuite permission settings from Step 1
- Create New Netsuite Company spools
 - Check the error log, stack trace will point to the root cause.
 - Validate Netsuite permission settings from Step 1
 - Validate Country is filled out in the Create New Netsuite Company panel
 - Validate State field is two letter ISO State Code
 - Some Netsuite configurations do not have a “website” field by default on Customer profiles, try clearing out the Website field on the Create New Netsuite Company panel
- Pay & Bill archive → Send To Netsuite Errors. All errors that occur here are presented to the user. Most common error is caused by Company not being synced.
 - If a *Company* has **not** been synced to Netsuite from the corresponding invoice batch, you will be prompted with an error and an opportunity to click into the *Company* profile *Edit Sync*.



- An error might be thrown that states that either of the Classes OR Department OR Location is not found. These could be due to not all Avionte Regions / Divisions / Offices are properly synced. Go to Back Office → Management → Netsuite Setup & Editing and verify all items are properly synced. If problem persists, try “editing” and re-syncing all items covered in section 3.
- Pay & Bill archive → Send To Netsuite continues to pool and never completes invoice process

- During peak hours (Invoice / Payroll day) this process can take up to 20 seconds per Invoice, so 100 invoices could take up 33 minutes to complete. If page continues to spool after anticipated time, refresh the page. If there are invoices remaining to be invoiced, attempt to Send To Netsuite. If problem persists, check the error log, root cause will most likely be defined in the stack trace.
- Job Orders are set to consolidated invoice, but multiple invoices are being created for the customer in Netsuite
 - This is normally due to the Job Orders not being correctly set to [Consolidated Invoices](#) AND [Billing Contacts](#) not being the same on all job orders that need to be consolidated.
 - Sometimes this is due to running the Contractor Invoice process in multiple batches. It is recommended, to run the Contractor Invoice process for (by) Each customer that needs a consolidated invoice, and then the final batch for all remaining. This will allow for checks and balances before pushing invoices to netsuite.
- Data on invoice is incorrect
 - If the invoice was created via the Send to Netsuite process AND data on the invoice is incorrect, that means the data in Avionte is incorrect. Validate invoice data points against Avionte Job Order / Assignment using data mapping from Section 5.a.iv