

# Increasing Productivity of your Sales Staff

## Core Application

Key take-aways for the core application

- Create New Customers and modify the New Customer Wizard in Admin Tools > Wizard
- Log messages tracking your progress with clients and create tasks from those messages
- Add additional Contact Role drop down options in Admin Tools > Config Choice
- Track your Level of Interest, Marketing Info, and Lead Sources in Customer > Sales & Service
- Use Customer > Revenue Opportunity to create forecasts and pipeline to plan ahead for potential orders
- Edit these Sales & Service Config Choice options
  - CustomerSalesLevel
  - CustomerIndustryCode
  - CustomerType
  - CustomerLeadSource
- Edit these Revenue Opportunity Config Choice options
  - RevenueStatus
  - RevenuePeriod
  - SalesCloseLevel
- Use the Calendar & Task functionality and add recurring items
- Reports to use to track information entered into your system
  - Staffing Action Report: Track/Review user activity
  - Revenue Opportunity Report: Track/Review sales pipeline
  - Gross Profit Report: Track/Review company and sales performance. This report can also be used for bonus and commission calculations
  - Gross Profit and Hours Comparison Report: Track/Review company performance between 2 different periods of time

## Recruiter Module

### Key take-aways for the Recruiter Module

- Searching Tips
  - AND, OR, and NOT for added search precision
  - Use : (colon) as first character in the search field to generate a searchable list of specific Aero elements
  - Use \* (asterisk) after a search fragment to produce elements that begin with the characters already typed
  - [Aero Search – General](#) article in Knowledge Base for further comprehensive explanation of search tips
- Company
  - Filter by branch, status, and location
  - View additional information relating to customer without clicking into that customer
- Order
  - Filter by branch and status
  - Able to see candidate information, salary and fees, general information, and job description
- Talent
  - Filter by branch, status, location, and competencies
  - Easy candidate searching while onsite with a client
  - Can type the employee name or experience/job experience in search engine
- Contact
  - Filter by branch, status, location, and roles
  - Easy contact searching to see other clients in the area to visit
  - Able to add additional contacts on the spot and link to customers (Optional)
- Messages
  - Log messages while on the go
  - Add messages under contacts and customers
  - Message Type = Action Type
- Anything that is entered into the Recruiter Module flows into the Core Application automatically
- The ability to add new customers will be available at the end of summer!!!! 😊

